

IMPORTANT: Listing Protocol Updates

Marketing protocols the KC Team will be putting in place for all active and upcoming listings:

1. Our team will be using the best photography available as allowed by the government at this time. For as long as able, we will be taking Matterport 3D virtual tours for our listings, and if not allowed for any periods of time, we will take them once allowable again.
2. Active listings will continue to be advertised in the Kerby & Cristina marketing, including Email Newsletters and social media.
3. Every listing has been provided with a sign asking folks to remove their shoes, please ensure this is placed by the front door. If you did not receive a sign or it has been misplaced please reach out to your agent to be replaced.
4. Showing instructions have been updated to encourage visitors to be mindful not to touch surfaces unless necessary.
5. Showing instructions have been updated asking agents that if they or their clients have had symptoms of fever or respiratory symptoms such as cough or shortness of breath, or they have travelled to an affected geographic area within 14 days, or have had contact with a person who has traveled to a high risk site, to not show the property.
6. Showing instructions have been updated asking agents that clients with kids refrain from bringing the children into the home during the showing.
7. Showing instructions have been updated to direct all parties entering the home to visit the nearest bathroom to wash their hands before previewing the property.
8. Showings will be restricted so that overlapping showing are not allowed; meaning only one showing at a time will occur.
9. Our team will offer live Facetime walk-throughs for potential buyers as an alternative to an in person showing should the opportunity arise.
10. Open Houses are currently not allowed. When this restriction changes, we will update our open house process.

Thank you for your trust and flexibility as we navigate this situation together.