

COVID-19 TOP DIGITAL SCAMS

WHAT YOU NEED TO KNOW NOW!

Beware of the following scams designed to manipulate our fears in order to steal money and compromise personal and business information.

▶ HOW TO RECOGNIZE PHISHING, VISHING, AND SMISHING SCAMS

Keeping up with the latest news? We all may be more vulnerable to falling for fake Coronavirus update emails, texts, and voicemails. **Don't be tricked into clicking on suspicious links or sharing any personal or medical information over the phone.**

Be on the lookout for these warning signs — **DO NOT click on any links or enter any information in an email if it:**

- 1 Insists that you act now
- 2 Includes a request for personal, financial, or medical information
- 3 Directs you to open attachments and click on links
- 4 Starts off with a generic greeting and has spelling and grammatical errors throughout the message

▶ FAKE WEBSITES

They may look legitimate, but cyberthieves are creating websites that collect your personal information and your money under the guise of providing you with:

- Coronavirus updates
- Emergency response plans
- Products: Protective face masks, sanitizers, test kits
- Investment sites for victim care

▶ TRAVEL SCAMS

Flight and cruise deals are popping up with extreme discounts — just remember **if an offer seems too good to be true, it often is.**

- Book directly through an airline or hotel website
- Consider the company's cancellation policy before submitting payment
- Read the fine print in the travel insurance policy

▶ SPOOFED GOVERNMENT AND HEALTH ORGANIZATION COMMUNICATIONS

Scammers disguised as government and health organizations are emailing individuals and asking a potential victim to:

- Visit a “protected” site and requiring the visitor to enter personal information to view security tips
- Open an email attachment to view detailed information that then launches a virus
- Click on a link that redirects them to a spoofed (or fake) website, asking for financial details to make donations or purchase protective products

Check the facts first:

- **Centers for Disease Control and Prevention (CDC)**
<https://www.cdc.gov/>
- **World Health Organization (WHO)**
<https://www.who.int/>
- **USA.gov**
<https://www.usa.gov/coronavirus/>
- **U.S. Food and Drug Administration (FDA)**
<https://www.fda.gov/home>
- **Federal Trade Commission (FTC)**
<https://www.consumer.ftc.gov/>
- **U.S. Securities and Exchange Commission (SEC)**
<https://www.sec.gov/investor/alerts>

▶ MIRACLE CURES OR VACCINES

The Federal Trade Commission (FTC) and the U.S. Food and Drug Administration (FDA) warn:

“NO vaccines, pills, potions, lotions, lozenges, or other prescription or over-the-counter products available to treat or cure Coronavirus.”

▶ FAKE JOB POSTINGS

Recruiting for “relief charities”

If you apply for a job and are asked to deposit money into your personal account, and then transfer that money to another account, you have become a “Money Mule” and are committing money laundering.

Recruiting for “crisis related medical work”

Applying to fake job listings tied to growing needs in the medical community because of COVID-19 gives thieves access to your Personally Identifiable Information (PII), such as Social Security number or bank account information.